



E-Journal of Science and Emerging Technologies (EJSET)

(Peer Reviewed, Open Access Academic Journal)

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Date: 09 January 2026

To,
Dr Munish Kumar

Subject: Confirmation of Research Paper Publication

Dear Dr Munish Kumar,

We are pleased to confirm that your research paper titled “**LLM-Powered Customer Support Automation for E-Commerce Platforms**” has been successfully published in the E-Journal of Science and Emerging Technologies (EJSET), **Volume 02, No. 01, Jan- Mar 2026**.

Your paper is now available online at:

<https://ejset.org/index.php/ejset/article/view/32/74>

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The editorial board extends its sincere appreciation for your valuable contribution to our journal. Your research work demonstrates a high standard of academic excellence and adds significant value to the journal.

We congratulate you on this achievement and look forward to your continued association with EJSET in future publications.

With best regards,

Prof. (Dr) Sangeet Vashishtha

Editor-in-Chief

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